

Activities and Accomplishments of the UMass Amherst Libraries in 2004

Prepared for Faculty Senate Research Library Council
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Organization and Planning

- Completed Library re-organization and strengthened Senior Management Group's role in governance
- Completed UMass Amherst Libraries' *Three Year Strategic Action Plan*
- Completed UMass Amherst Libraries' *Community, Diversity, and Social Justice (CDSJ) Action Plan*
- Completed *LIBQual Survey*
- Completed SMG Student Raises Task Force
- Completed SMG Student Training Task Force
- Completed SMG Library Signage Task Force
- Completed SMG Copyright Task Force
- Completed SMG Task Force on Personal Security

Policies

- Created policy for fee-based delivery of owned materials to campus users
- Created "Children at Work" policy for library staff
- Revamped circulation loan periods
- Completed library discard policy
- Reconsidered policy on staff work schedules

Integrated Library System and Technology

- Completed final upgrade to current Innovative Interfaces Millennium integrated library system
- Selected new Integrated Library System (Ex Libris – Aleph)
- Implemented new electronic work flow for monographic acquisitions using YBP GOBI 2 software
- Implemented Ex Libris SFX content linking software
- Initiated implementation of Ex Libris MetaLib metasearch software
- Implemented RefWorks citation management software
- Initiated a "Books on Demand" interlibrary loan/acquisitions pilot project
- Implemented "UMass Get Function" pilot project
- Revised method of capturing collection statistics for ARL

Consortia

- Participated in Massachusetts Virtual Catalog and Boston Library Consortium Virtual Catalog
- Participated in Boston Library Consortium 24/7 Reference Service evaluation
- Participated in Boston Library Consortium Resource Sharing Task Force

Collections

- Completed pre-1850's imprint project to move early works either to Special Collections or the Five College Depository
- Reconsidered process for treating oversized books in Du Bois stacks

- Reconsidered policy of retaining two years of bound periodicals on Main Floor
- “Read” a total of 16 miles of shelving in Du Bois and ISEL; shifted collections
- Weeded Reference Collection and moved lesser used titles to stacks
- Moved over 30,000 volumes to Five College Depository

Facilities

- Began construction on Deck Replacement Project
- Initiated work on proposed Learning Commons and redesign of main floor staff areas
- Completed planning for 2nd Floor Maps Collection and Quiet Study Area
- Moved circulation function from Lobby to Circulation office to conserve staffing
- Completed planning for Entry Lobby renovations and coffee bar
- Reduced cost of printing at library public PCs from twenty cents to five cents per page
- Installed public fax machine
- Installed public color printer and color copier on Main Floor
- Replaced (updated) public PCs on Main Floor

Development

- Created Director of Library Development and Communication position and initiated work on the UMass Amherst Capital Campaign
- Organized “2nd Annual Dinner with Friends” and other Friends of the Library events

User Services

- Completed Subject Research Guides and Hot Topic Guides:

Art and Architecture	Artificial Satellite Missions
Astronomy	Election 2004
Chemical Engineering	Hypoxia
Chemistry	Nanotechnology
Communication	SARS
Genealogy	USA Patriot Act
Polymer Science	
Public Policy and Administration	
Patents and Trademarks	
Sciences, Engineering, and Mathematics	
- Completed Five Colleges Finding Aid Project

Staffing

- Filled three major department head positions: Integrated Science & Engineering Library; Special Collections and University Archives; and Acquisitions