

# Electronic Resources Use Survey

All Staff Meeting - May 19, 2010

Rachel Lewellen, Assessment Librarian





# About the Survey

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- How electronic resources are used to support teaching, coursework and research
- Survey was prompted when connecting to electronic resources
- Users were required to answer before being passed on to the resource
- Each survey period was 2 hours
- 2 randomly selected survey periods each month
- The survey ran for 12 months
- September 2008 – August 2009
- 4,396 completed surveys
  - 99% confidence level, 1.81 confidence interval

# About the Survey

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- Who?
  - Faculty, Graduate, Undergraduate, Other
  - Department affiliation
- What are you doing?
  - Funded Research
  - Non-Sponsored Research
  - Teaching/Coursework
  - Other
- What are you using?
  - URL's



### Electronic Resource Use Survey

This survey is being conducted during a two-hour time period today by the University of Massachusetts Amherst Libraries to assess how electronic resources are used to support teaching, coursework and research. After completing this brief survey you will be connected to the resource you selected. Thank you very much for your time!

**ALL RESPONSES ARE ANONYMOUS**

1. Are you a: <i>If you are using this resource on behalf of someone else please answer as if you were that person.</i>	Select One Required
2. Are you affiliated with:	Select One Required
3. Your location:	Select One Required
4. Primary purpose today (select one):	<input type="radio"/> Teaching, or Student Coursework <a href="#">[more information]</a> <input type="radio"/> Sponsored (Funded) Research <a href="#">[more information]</a> <input type="radio"/> Non-Sponsored, Theses or Other Research <a href="#">[more information]</a> <input type="radio"/> Other <a href="#">[more information]</a> Required
5. Why did you choose this resource:	Select One Required

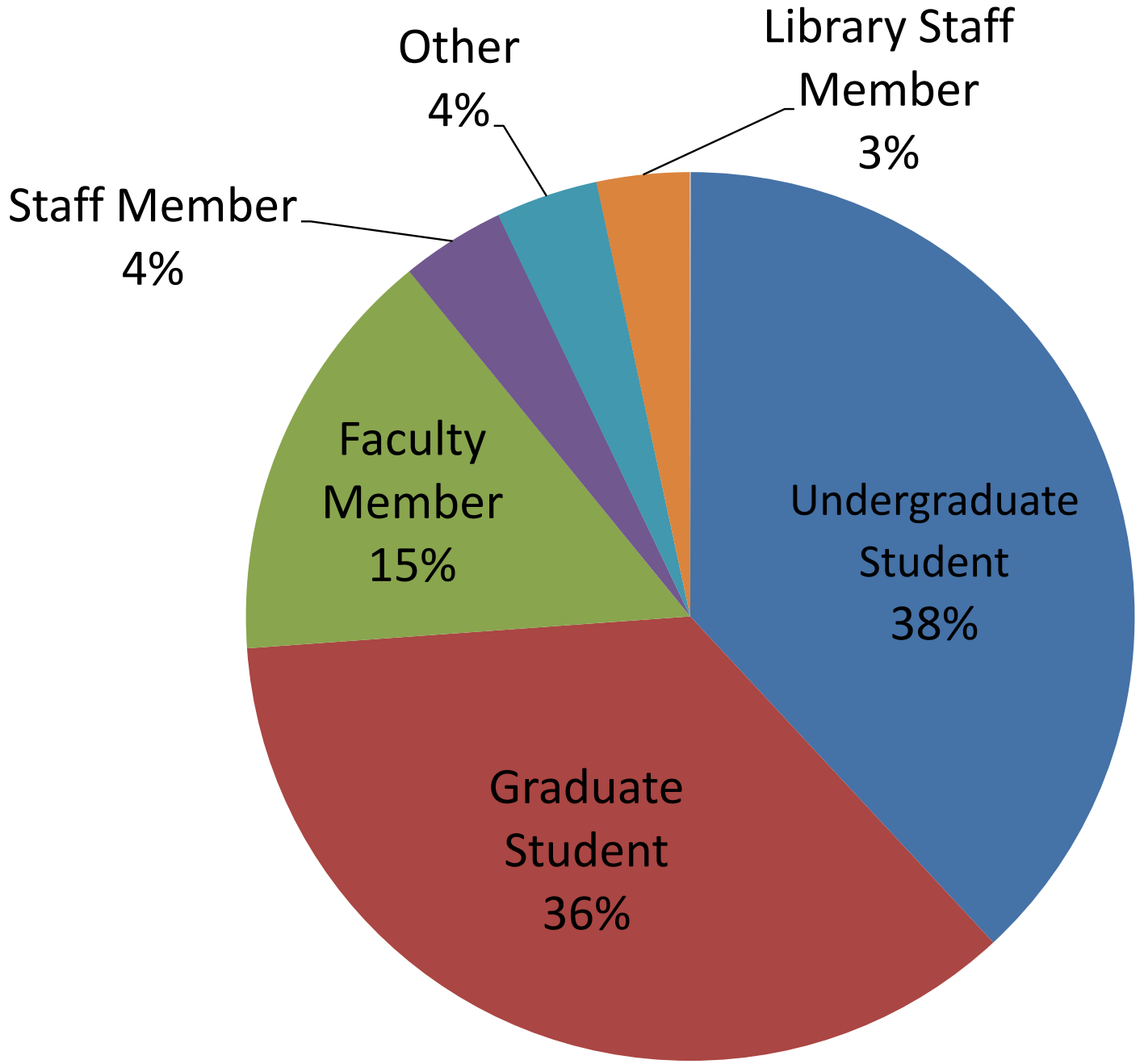
Please answer all questions   

If you have technical problems with this survey or cannot connect to your requested resource, please contact Daniel Paquette by phone at 577-1272.

For more information or to provide comments see the [survey homepage](#).



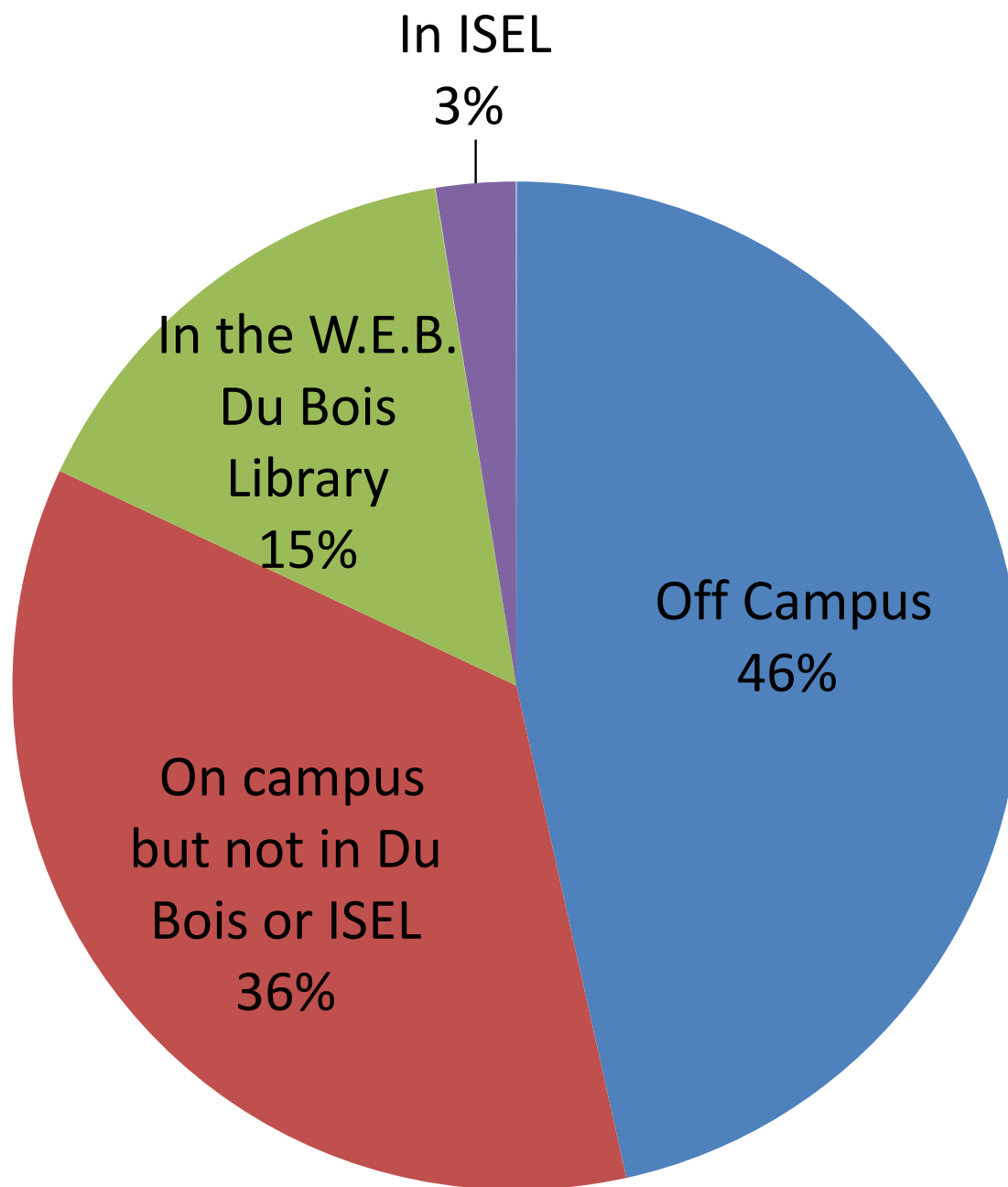
# Status



Electronic Resources Use Survey - September 2008 - August 2009

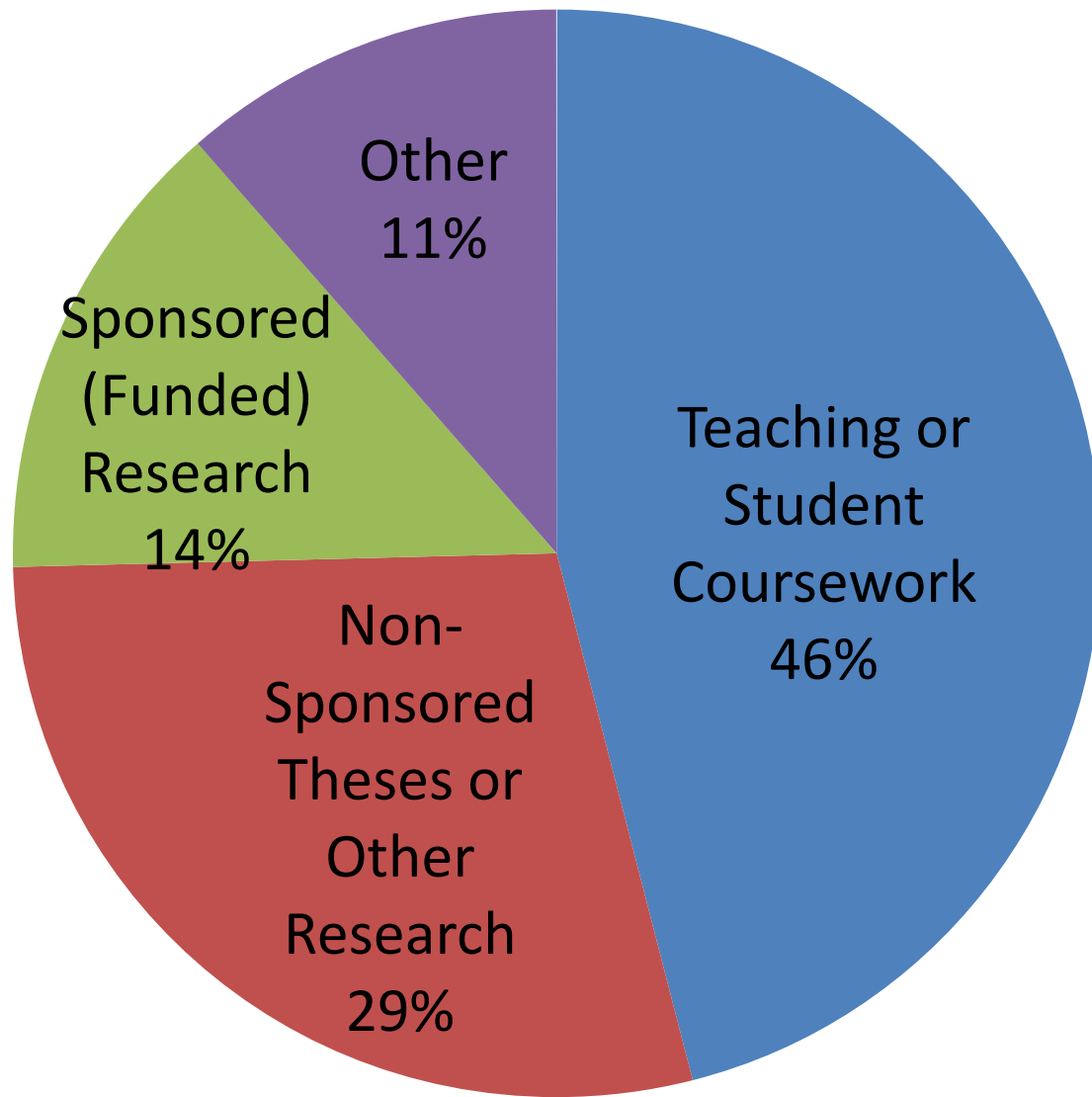


# Location



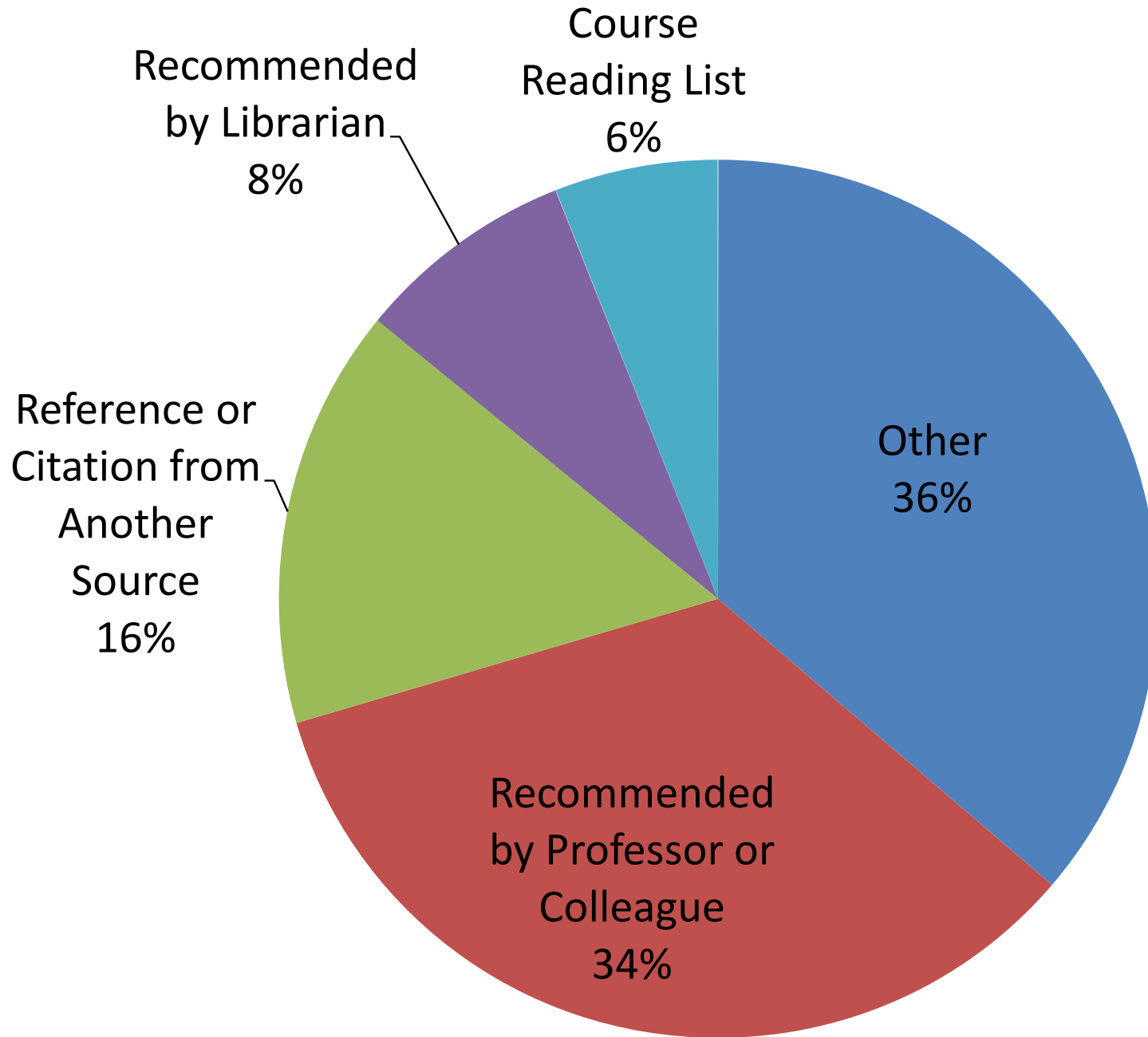


# Purpose



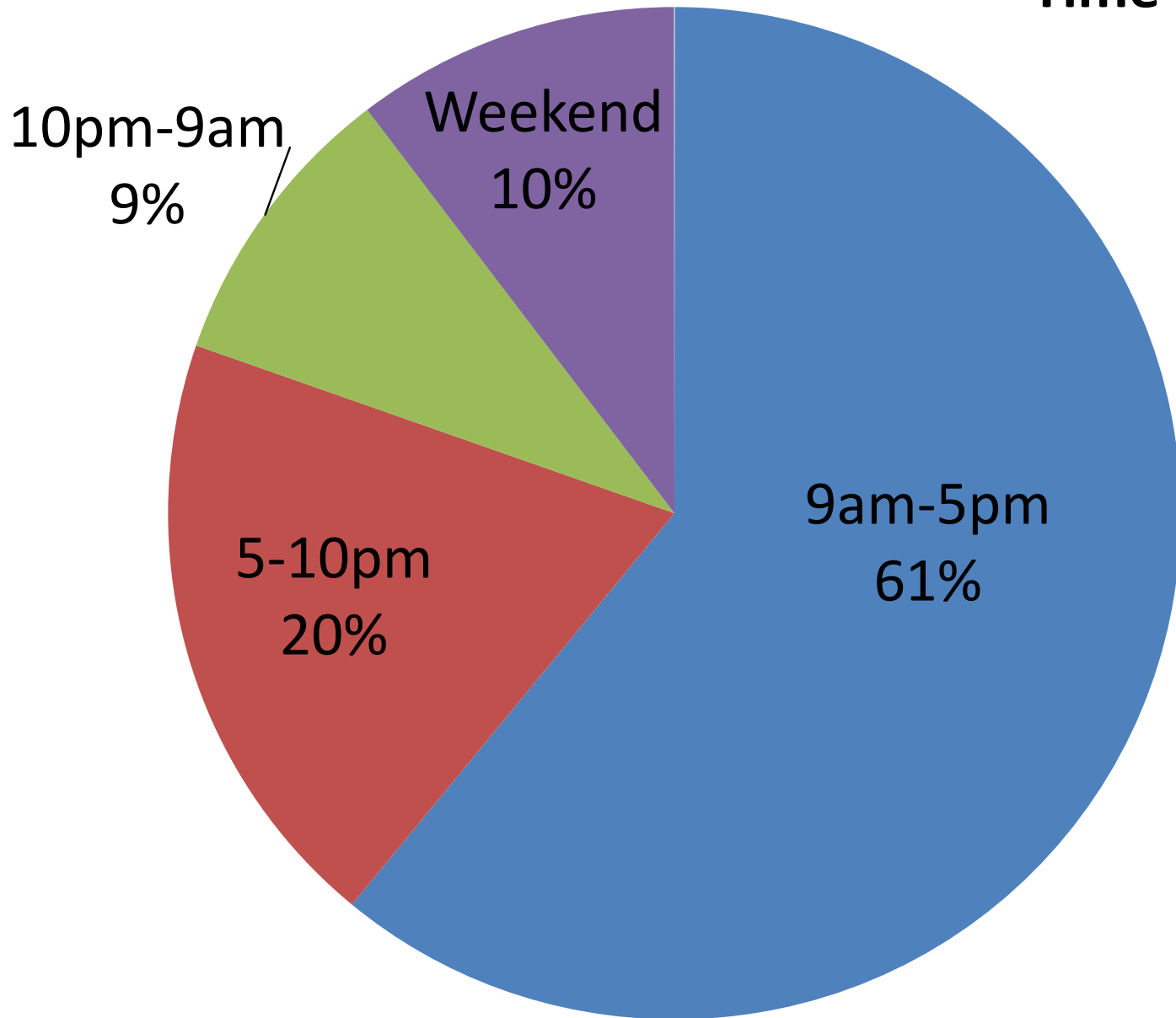


# Reason





# Time of Use





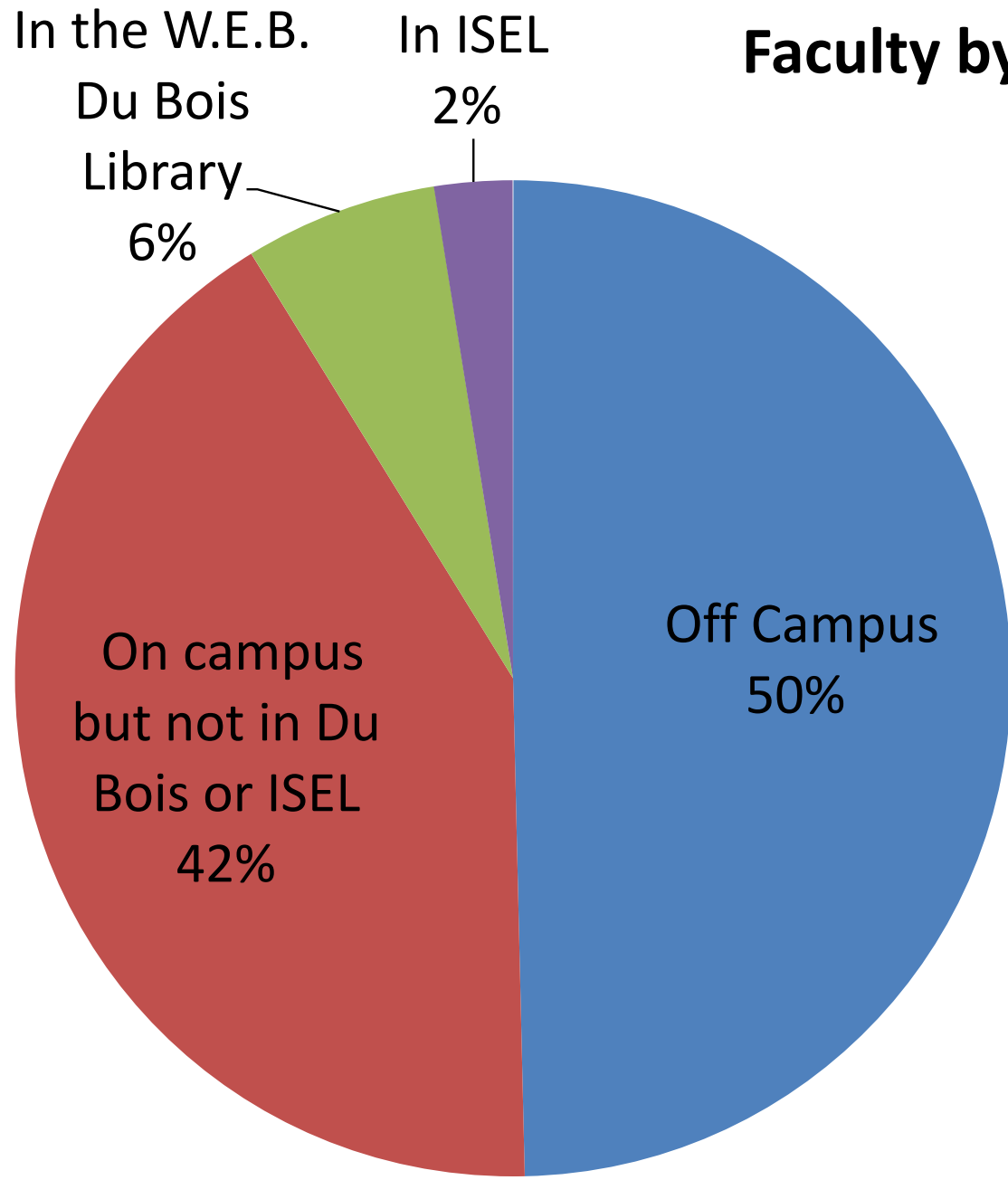
# Frequently Used E-Resources

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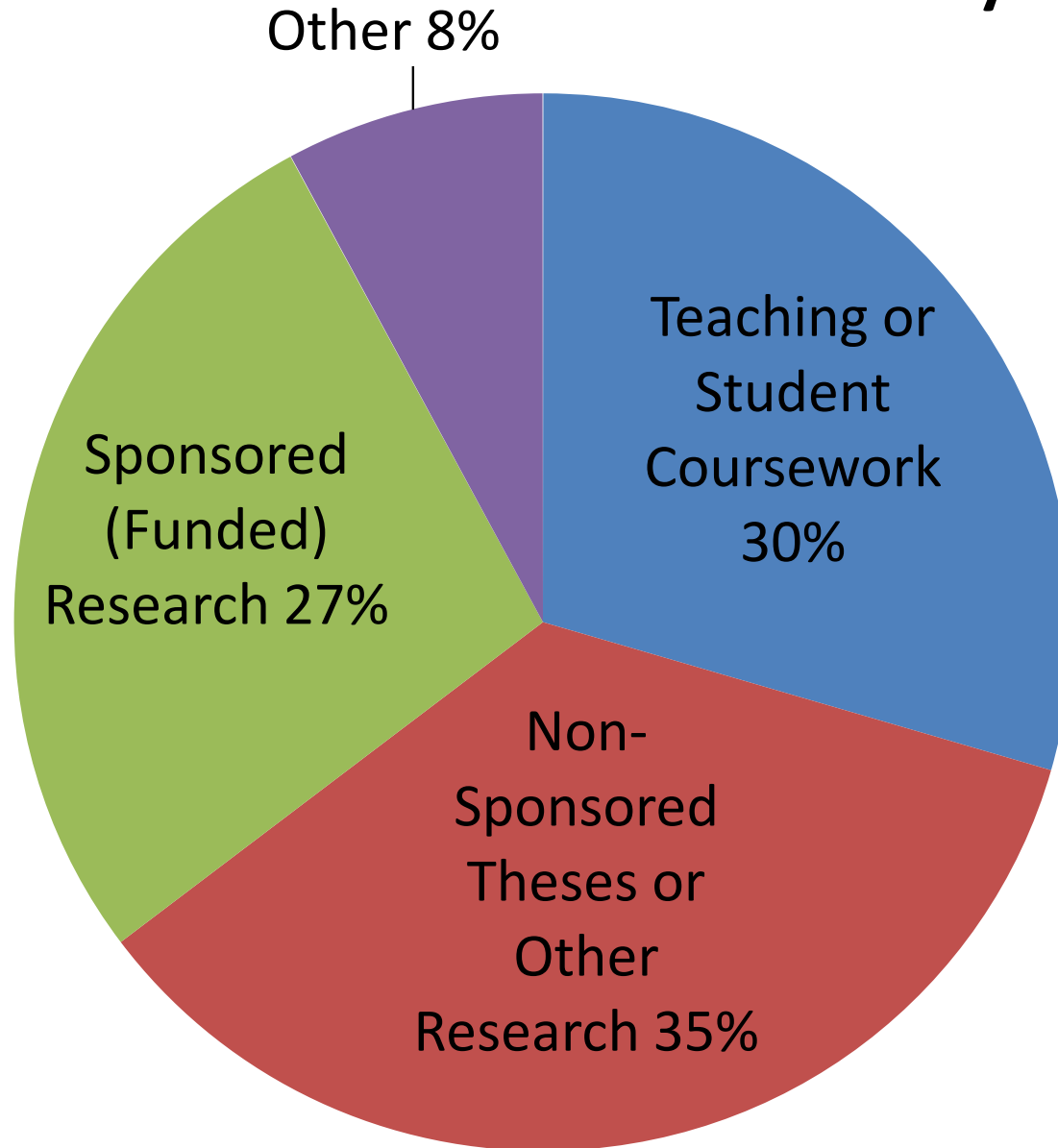
- ISI Web of Knowledge (Web of Science)
- PubMed
- Science Direct
- Academic Search Premier
- JSTOR
- PsycINFO



# Faculty by Location



# Faculty Purpose

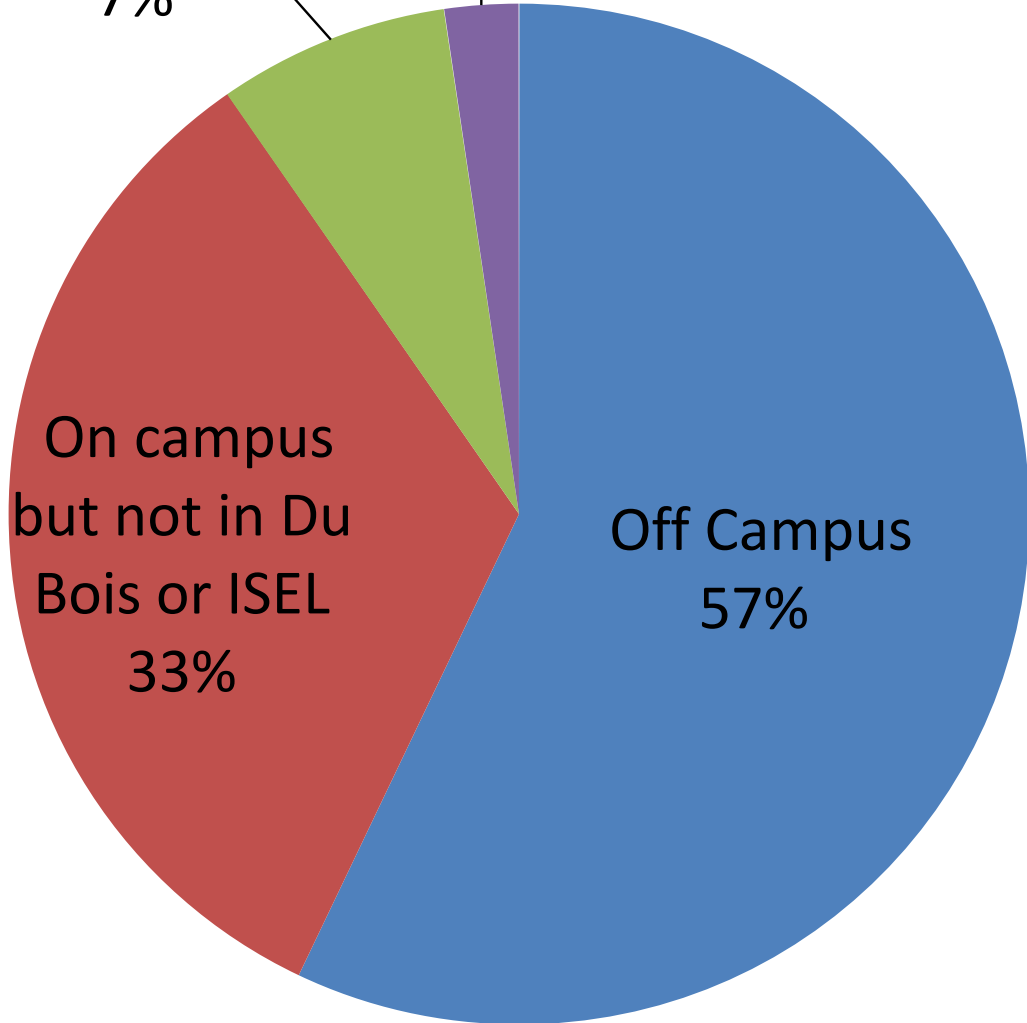




# Graduate Students by Location

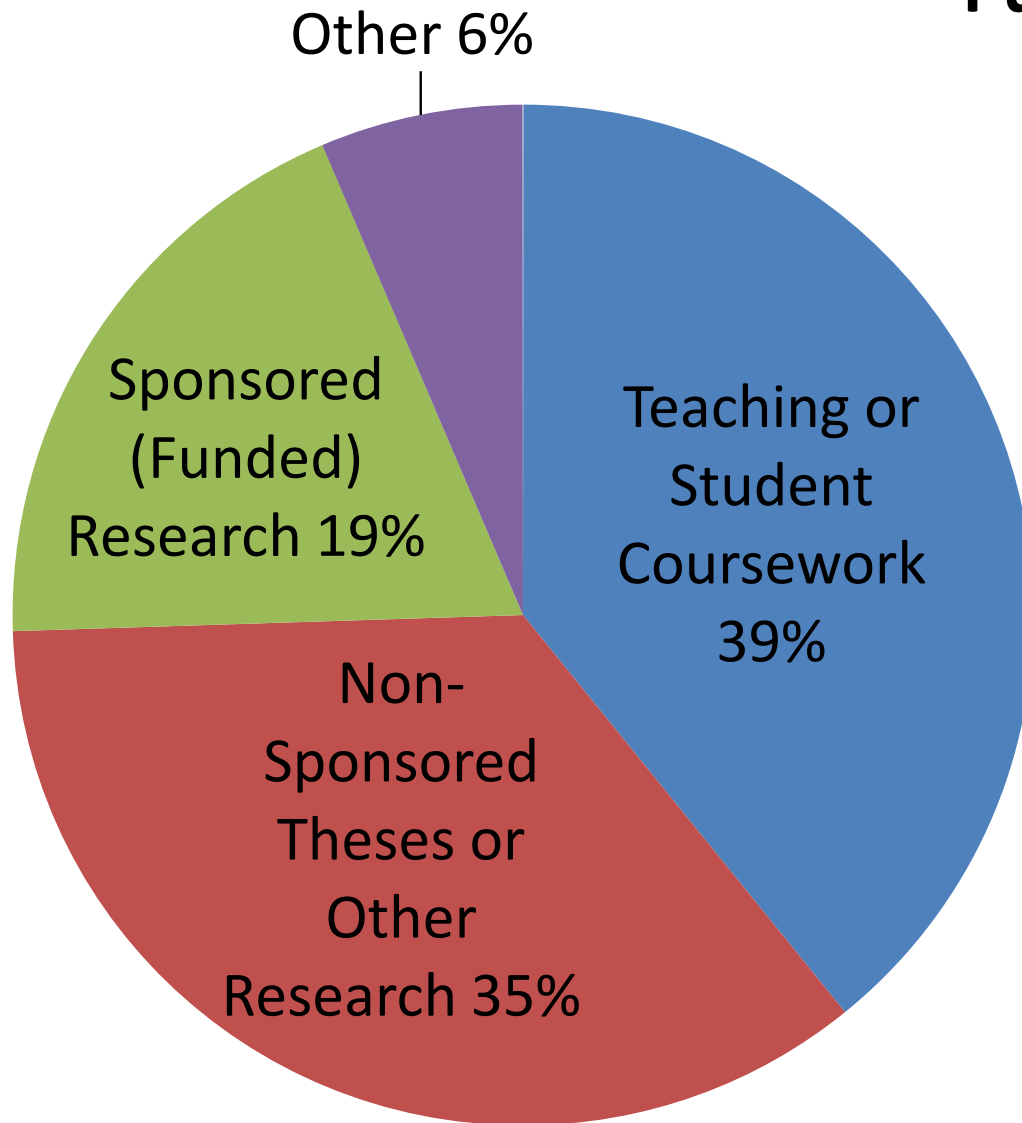
In the W.E.B.  
Du Bois  
Library  
7%

In ISEL  
3%



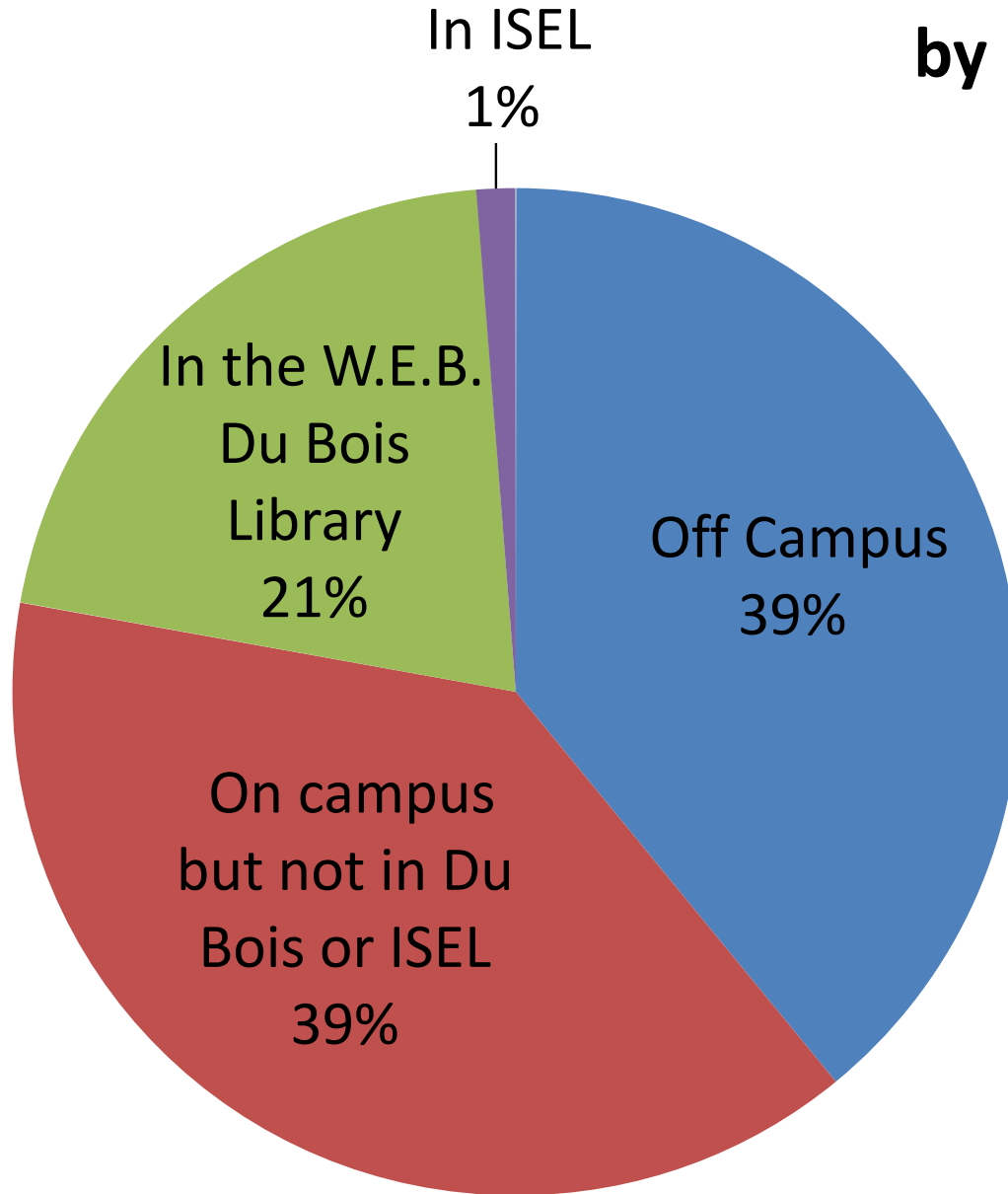


# Graduate Students Purpose

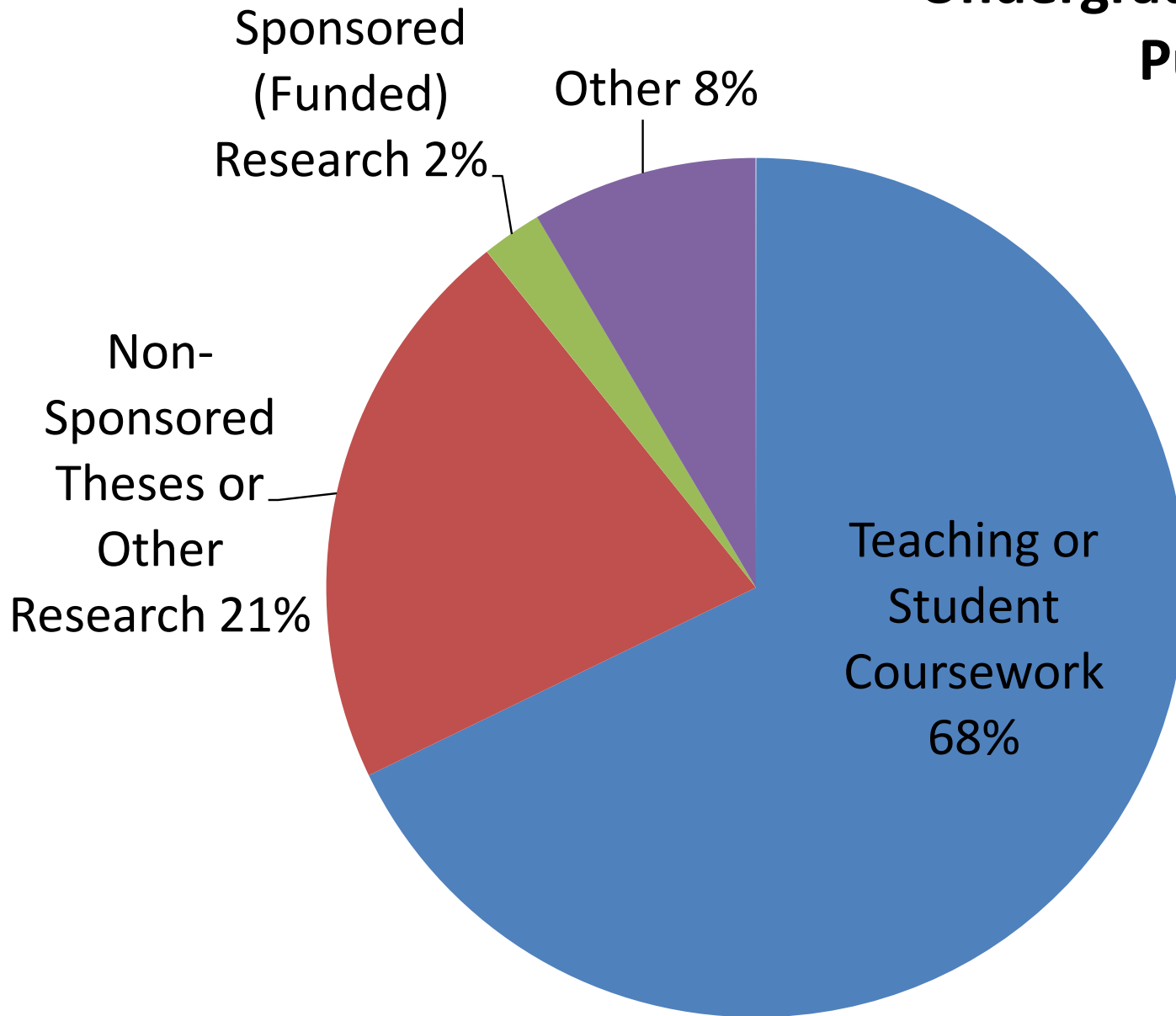




# Undergraduate Students by Location

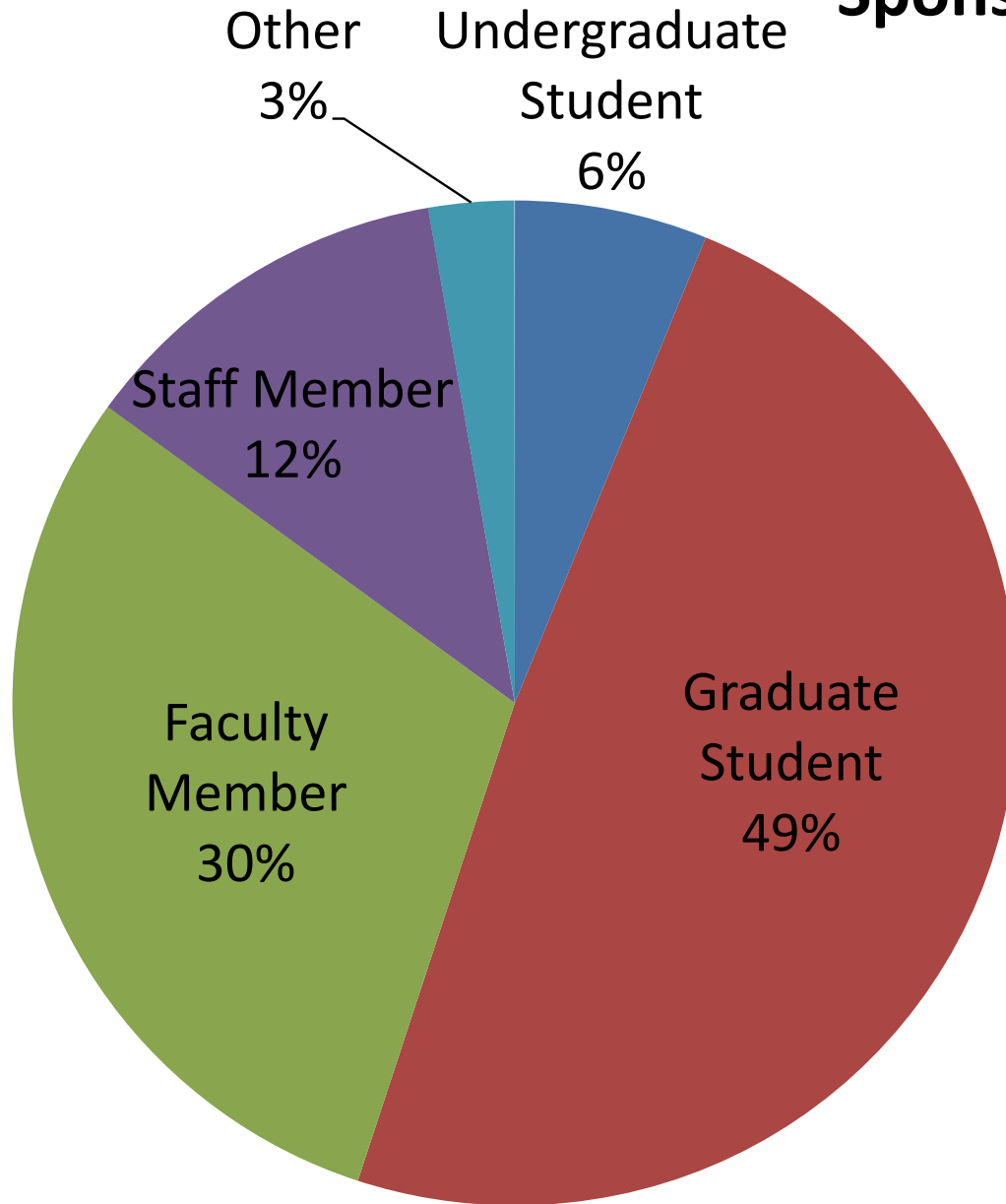


# Undergraduate Students Purpose



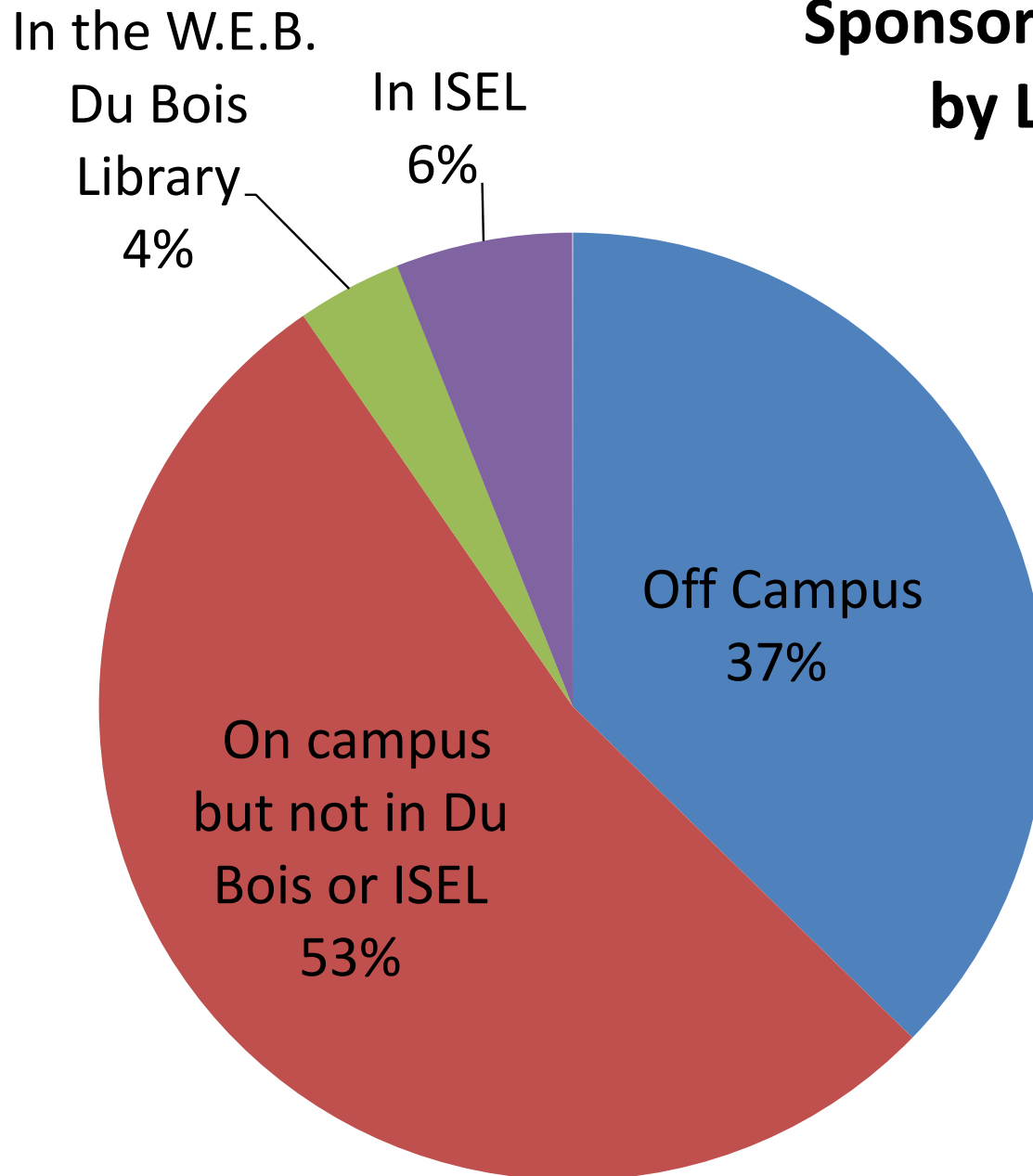
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# Sponsored Research by Status



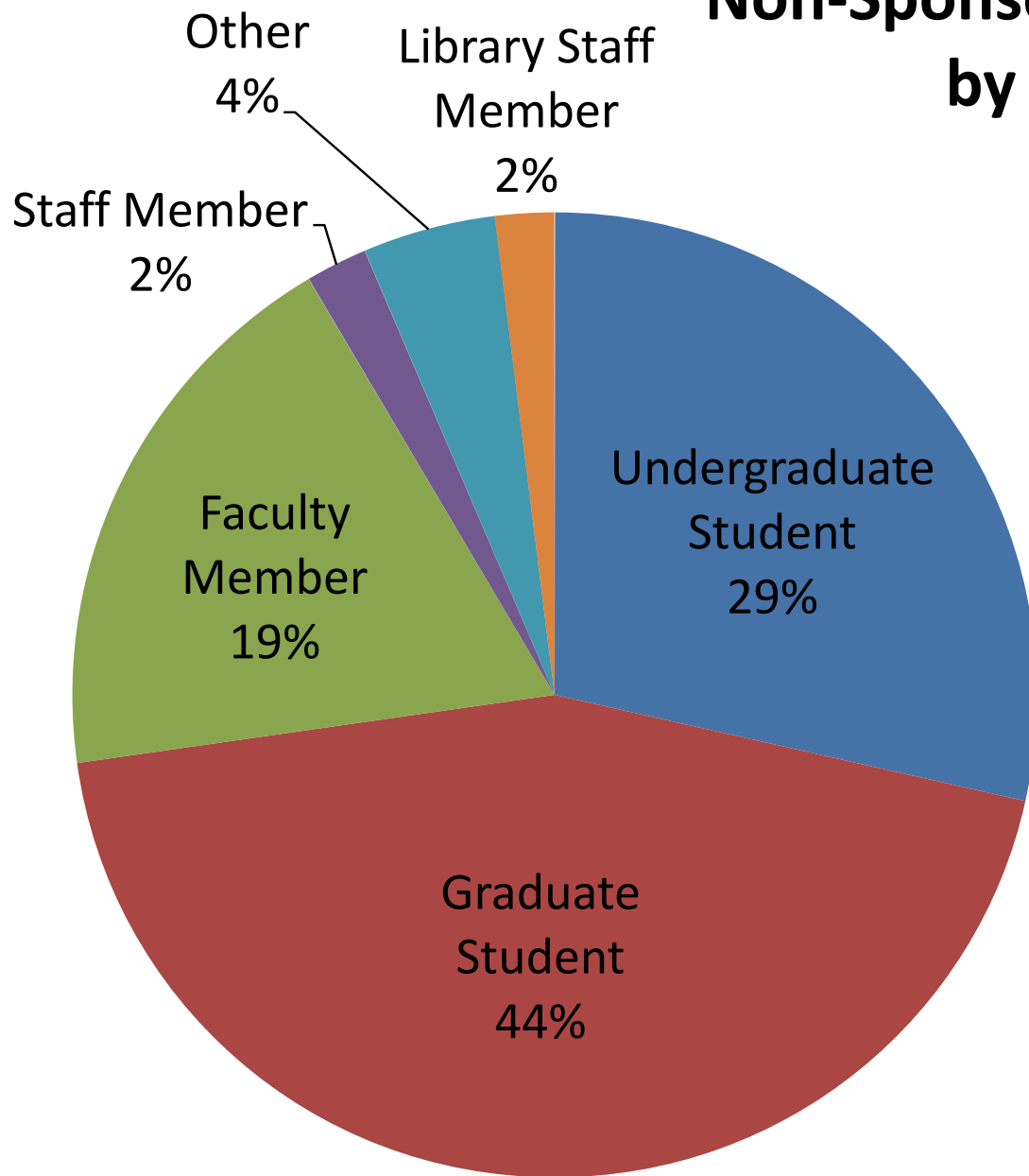


# Sponsored Research by Location



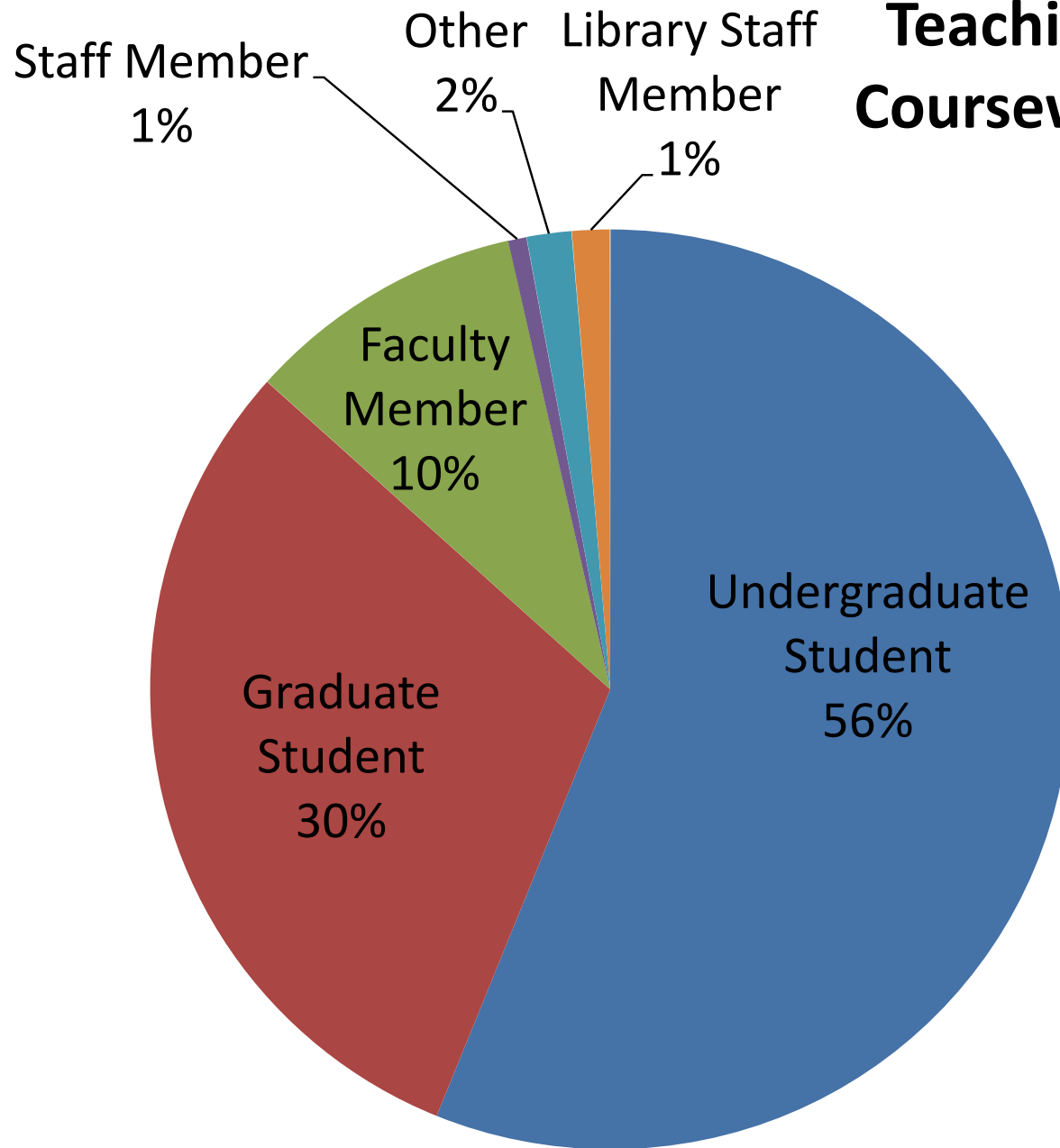


# Non-Sponsored Research by Status





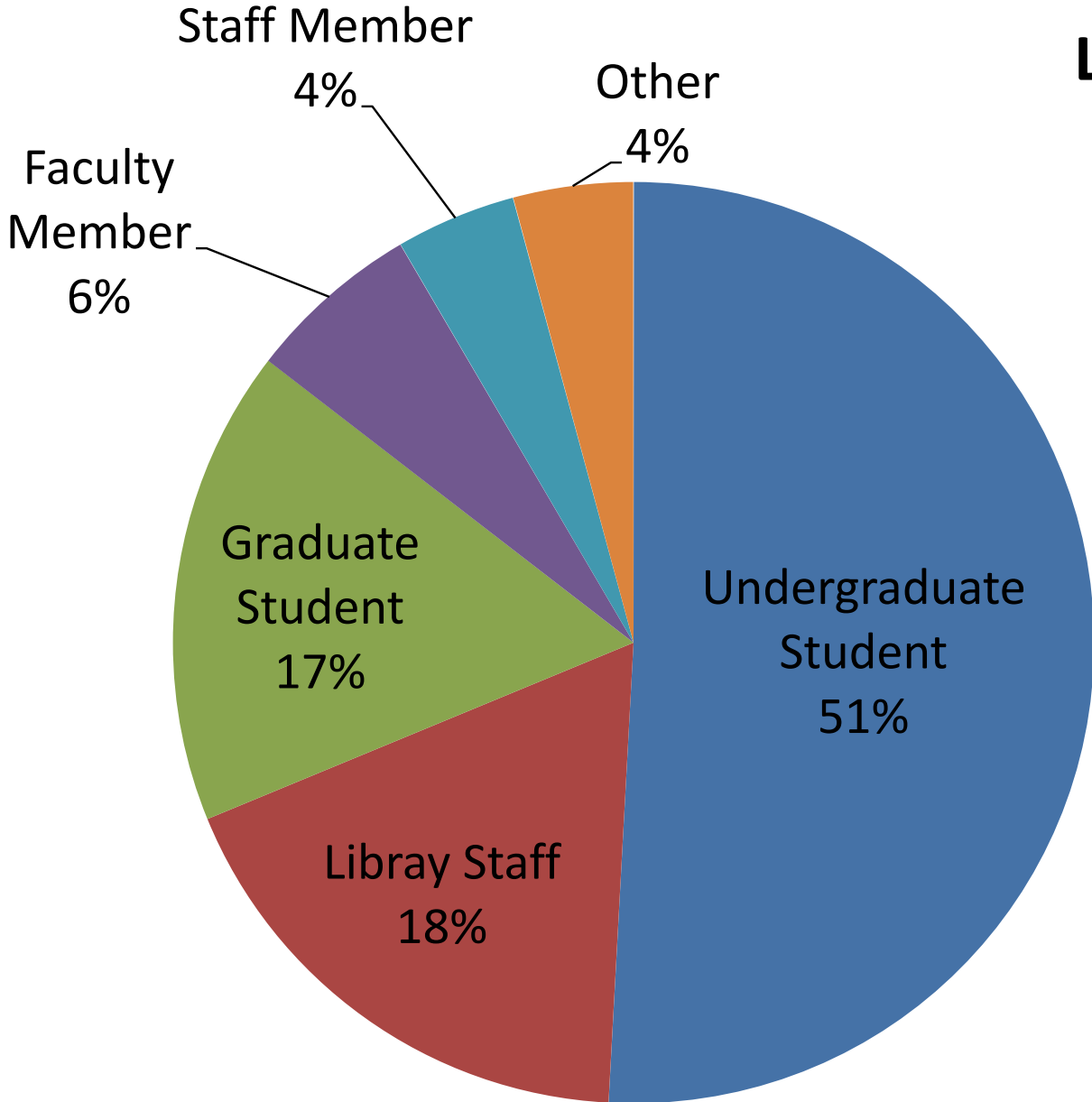
# Teaching & Student Coursework by Status



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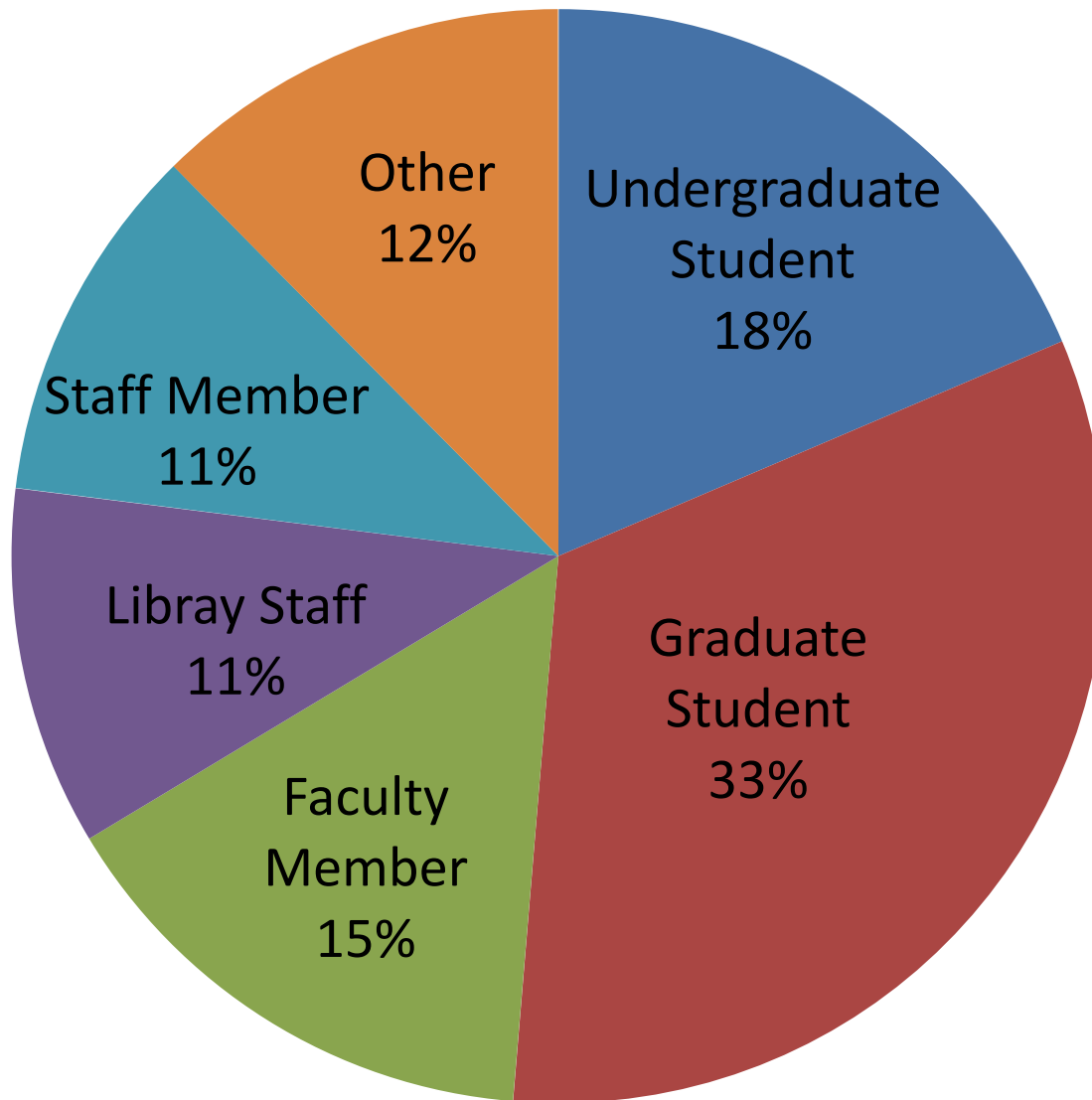
# Users in W.E.B. Du Bois Library



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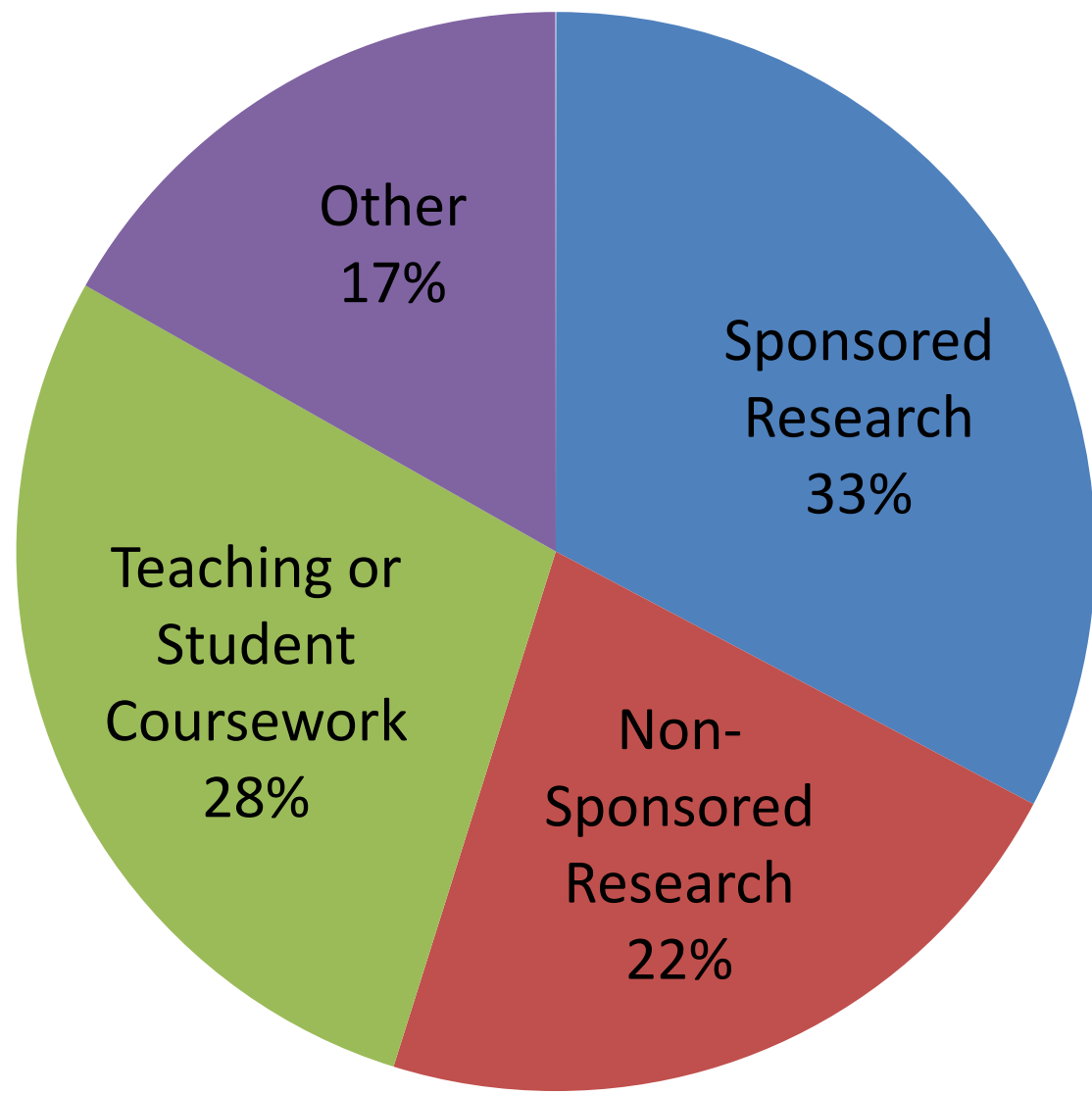
# Users in ISEL



Electronic Resources Use Survey - September 2008 - August 2009



# Purpose in ISEL



# Questions

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- How can we serve our users outside the libraries?
- Why is funded research happening more off campus compared to other schools ?
  - Is there something about graduate student that explains this?
- What are the implications for serving users in the Research and Graduate Commons?
- What about Graduate Students teaching versus studying?
- What more should we know?